



ITWorx Advanced Infrastructure Services

Infrastructure management is a complex domain that needs constant monitoring and frequent intervention. Today, more and more components need to be integrated while in-house competences are difficult to build and retain; all in the face of rapidly changing business needs and increasing dependency on ICT.

ITWorx Advanced Infrastructure Services (AIS) provide flexible, comprehensive and innovative outsourcing solutions that ensure compliance, security, agility and lowered risk. Drawing upon our industry experts and technology partnerships, we deliver best in class services that allow you to gain more value from your IT investments, focus on your core business, and realize better business sustainability.

ITWORX[®]
agile solutions, real results



ITWorx AIS Portfolio

- Infrastructure Support and IT Service Management Outsourcing
- Advanced Infrastructure Deployment and Consultation
- Proof of Concepts and Piloting
- Job/Task Automation and Automatic Problem Handling
- Web Presence Technologies
- Team Collaboration
- Information and Infrastructure Security
- Multi-branch Voice/Fax/IM Communication
- Integration with Existing Infrastructure (including Microsoft, Oracle, Sun and RSA)

ITWorx AIS Expertise

To cater to diverse business needs, ITWorx AIS extends its services on Microsoft technologies as well as UNIX-based platforms, complementing them with competitive security solutions for both applications and infrastructure.

Microsoft Platform and Network Services

- Microsoft Active Directory Deployment and Management
- Microsoft Windows Desktop Deployment

Microsoft Unified Communications

- Messaging
- Instant Messaging and Presence
- Voice

Microsoft Information Worker

- Portals and Collaboration
- Microsoft Office Deployment

UNIX Hardware Sizing and Infrastructure Design

UNIX Enterprise Applications Installation, Deployment and Support

- Web and Content Management Servers
- Storage and Database Servers

Virtualization Solutions

- Solaris Containers and Logical Domains
- Xen on Linux systems

Why ITWorx Advanced Infrastructure Services?

- **Multilingual:** ITWorx AIS consultants are fluent in Arabic, English, French and German, catering to a vast majority of needs.
- **Multiple Sourcing Options:** ITWorx AIS offers multiple outsourcing options to best suit organizational demands, ranging from on-site duty at customer premises to offshore consulting.
- **Invaluable Expertise:** ITWorx AIS consultants bring diverse experience and certifications across leading vendor infrastructure technologies.
- **Industry-wide Experience:** ITWorx AIS boasts a compelling track record in delivering cutting-edge competitive solutions serving over 750,000 users.

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Microsoft Partner

Gold Portals and Collaboration
Gold Content Management
Gold Business Intelligence
Gold Software Development
Silver Server Platform
Silver Web Development
Silver Midmarket Solution Provider
Silver Independent Software Vendor (ISV)

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