



academia goes live  
with

**ITWORX**  
*Education*<sup>™</sup>

## Go Live with ITWorx

*ITWorx is a global software professional services organisation, and a Microsoft Gold Certified and Strategic Education Partner, specialised in providing connected education solutions to ministries of education, local counties, and academic institutions across Europe and the Middle East to realise their e-learning vision. With over 700 professionals, ITWorx is ISO 9001:2000 and CMMI Level 3 certified.*

*ITWorx is a worldwide SharePoint expert and a contributor developer to MLG 2005 and its MOSS 2007 Refresh. ITWorx has delivered integrated e-learning platforms to Durham County Council, Kent County Council, and Essex County Council in the UK, as well as the UAE Ministry of Education, Oman Ministry of Education, ictQatar, and GEMS schools. ITWorx references also include the University of Sharjah and Abu Dhabi Education Council in UAE and Qatar University.*

*ITWorx CLG (Connected Learning Gateway) encompasses ITWorx Education™ portfolio of robust products, ITWorx Education Catalyst™ and ExamExpert™, along with MLG 2007 professional services – consultancy, development, localisation, deployment, training, and technical support – as well as Microsoft Live@edu deployment and provisioning services. ITWorx Education Solutions Support Centre (ESSC) is the leading support centre for Microsoft Education partners across the globe.*

## What is Live@edu Program?

*The Microsoft Live@edu program provides universities and education institutions with a set of free, hosted collaboration and communication services for their students, alumni, and professors.*

*Universities create their own custom, live domain names as well as students' emails to open up the Internet space for enriching their collaboration on campus and in their daily lives.*

*Using a single Microsoft Live ID, the student can access the following applications:*

- Microsoft Outlook Live
- Windows Live Alerts
- Windows Live Messenger
- Windows Live Spaces
- Windows Live Workspace
- Windows Live SkyDrive
- Windows Live Mobile
- Microsoft SharedView



# Why Go Live?

*Online assignments, projects, research, policies, discussions, sports, and events are integral for today's university experience, and they all entail flexible and powerful communication vehicles that students can use to exchange information easily and quickly through the Internet.*

**Microsoft®**  
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Partner

*The Live@edu program is feature-loaded with rich capabilities that transform the student's Internet experience:*

- Free access to Windows Live applications
- 1,000+ documents storage space
- 10-GB "SkyDrive" for documents storage and sharing
- Friendly and flexible email communication with:
  - Contacts, calendars, and appointments
  - Email forwarding and email rules
- Microsoft Outlook connectivity - seamless synchronization
- Spam filters - clean inboxes
- POP3 email accessibility
- Seamless integration with Microsoft Word, Excel, and PowerPoint
- Unlimited intra-domain communication
- Retrieval of deleted items



# Live@edu Deployment

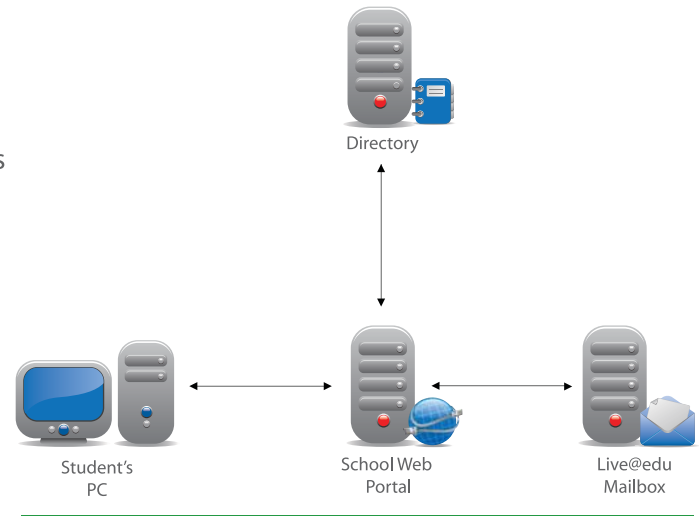
*ITWorx offers quick and easy deployment and integration of your new Microsoft Live@edu platform.*

## *Student Provisioning*

The process of provisioning students' emails can be manual, long, and complicated, especially in the case of large scale deployments. Microsoft Identity Lifecycle Manager (ILM) 2007 is a flexible and powerful tool that automates and accelerates the process of student provisioning. ILM 2007 runs on your university's Active Directory and provisions the students' emails on your live domain server.

## *ILM 2007 Features*

- Supporting multiple email domains
- Resetting passwords via attribute flows
- De-provisioning students
- Renaming and changing email addresses
- Activating Microsoft Outlook Live inboxes automatically
- Enhancing account eviction support
- Synchronising passwords



*Live@edu Operations*

## Microsoft Live@edu

ITWorx offers quick and easy deployment and integration of your new Microsoft Live@edu platform

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# Microsoft Live Email Portal Integration

## Student Single-Sign-On

To further simplify your students' experience, they can access their Outlook Live inboxes with just a click of a button, without the need of typing additional user information or passwords.

The Live@edu SDK provides an open platform to create a custom single-sign-on (SSO) solution that can be utilised to access Live@edu mailboxes from the university's internal Web portal; without a secondary credential challenge from Microsoft Live Services.

## Single-Sign-On Scenario

- Authenticating the student through the university's Web portal
- Providing the student with a "My Mailbox" button or link
- Looking up the student's Microsoft Live ID in the university's Active Directory
- Issuing a Simple Object Application Protocol (SOAP) request to Microsoft Live Services
- Providing the student with a link on their browser to seamlessly transfer them to their personal Microsoft Outlook Live mailbox

## Live@edu Family of Services

 Live Workspace

 Live SkyDrive

 Outlook Live

 Live Spaces

 SharedView

 Live Photo Gallery

 Live Mesh

 Live Contacts

 Live Messenger

 Live Mobile

 Live Calendar

 Live Alerts

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